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[Track \(/cpotools/apps/track/personal/findByTrackNumber\)](#) > [Track Results](#)

## Track Results

Exhibit "C"

2 pages

You entered a valid number, but we are not able to show the tracking information for one of the following reasons:

- The item is in transit, but we haven't yet received it from the sender
- The item is coming from another country and is not in Canada yet. Track it on the postal website of the originating country first.
- The item was shipped more than a year ago
- The sender chose a service that doesn't include tracking

**Please note** that this is the most up-to-date information available in our system. Our customer service representatives have access to the same information presented here. If a tracking number is not in our system, our customer service representatives are not able to provide any further details.

Tracking No.	Date / Time ↑	Description	Service Type
RA172893478US	N/A	We could not find this Tracking Number in our system. <b>Find out why.</b> You can <b>edit</b> this Tracking Number or <b>Request Delivery Updates By Email.</b>	N/A

You have already entered the maximum number of email addresses (4) for this item.

Close

**Tracking No.**

RA172893478US

**Date / Time**

N/A

**Description**

We could not find this Tracking Number in our system. **Find out why.** You can **edit** this Tracking Number or **Request Delivery Updates By Email.**

**Service Type**

N/A

Track another item (/cpotools/apps/track/personal/findByTrackNumber)